



To: Each Management Body / Education and Training Boards Ireland

30 May 2023

Dear Management Body / Education and Training Board,

Re: Working Hours of Special Needs Assistants (SNAs)

Further to recent discussions at the SNA IR Forum it is understood that Fórsa will be outlining their position to members regarding how certain aspects of SNA working hours are being managed by Schools.

It is accepted that the majority of schools and staff operate in line with requirements in order to underpin the efficient operation of schools and to support the provision of education to all learners. However, it is also useful to have clarity from time to time on the Departments position on aspects of working time of SNAs, given the flexibilities that are a part of the contracts.

Working Hours

In general, the contractual position in respect of the working hours of SNAs is as outlined in their agreed contracts of employment. The SNA contract of employment is augmented by all of the relevant Departmental Circulars governing SNAs which detail the terms and conditions of employment for SNAs. These Circulars are amended and new Circulars are issued by the Minister for Education from time to time.

These standard SNA contracts of employment have been designed to be flexible to cater for the different spectrum of working hours across all the various schools including primary, post-primary and special schools. No



set hours were agreed but instead full-time SNAs are expected to work for the normal school hours in the school that they are working in, and in addition to be available for a period of time before and after school in order to help with reception and dispersal of children and preparation and tidying up of classrooms etc. These times are set locally by the school management and will vary from school to school depending on the requirements of the school.

Therefore, it is not necessarily the case that 32 hours per week is the contractual requirement. It will vary in each school in line with the factors outlined above.

Job-Sharing

It should be noted that Information Note TC/IN 0002/2023, [available here](#), recently implemented a change to SNA Job-Sharing. Previously a fulltime SNA who chose to move to job sharing was required to work 16 hours a week. This has now changed so that the SNA would be required to work 50% of the hours currently contracted to work.

In future any 0.5FTE posts advertised should be clear that the hours relate to 50% of the usual fulltime hours in the school and not 16 hours as a default.

'72-Hours':

The issue of the '72-hours' obligation has been the subject of previous discussions and correspondence. In summary, while a SNA is obliged to work the hours where scheduled in line with their contract and the requirements of Circular 71/2011 it should be noted that:

- The appropriate scheduling and use of these hours are at the discretion of the school in line with the requirements of the



circular. Schools and ETBs should plan for the utilisation of the hours available.

- Reasonable notice should be given to SNAs regarding the scheduling and use of this time and the school should keep accurate records of same.
- Whilst the benefit of having a bank of hours outside of normal school opening hours and/or the normal school year is recognised, there is no obligation on schools to utilise all of the hours if a school does not have appropriate work or need for them.

June Working in Post-Primary Sector

The contract for Special Needs Assistants in the post-primary sector specifically requires that SNAs are required to work the month of June on examinations and work appropriate to the grade, including training.

The Department notes that Fórsa accepts this contractual obligation, but are of the view that June is specifically mentioned within the contract because whilst SNAs are contracted to work classroom hours in general, classroom hours do not exist in June in post-primary. Therefore the working day is viewed as different to the rest of the year, and attendance should primarily be determined by the work to be undertaken. In this regard, schools should take note that only appropriate work should be assigned, as provided for under point 9 of Circular 0071/2011.

With regard to training during June, where appropriate training is arranged, SNAs should be allowed to undertake same at home if they have the ability to do so. Schools can consider the appropriateness of this when planning relevant training, but it is a matter for each school to decide. Similarly, where appropriate work under Circular 0071/2011



can be undertaken at home in June, in compliance with data protection requirements and such other governance issues as may be relevant, schools should consider facilitating same.

Supervision

In general, whilst SNAs can be requested to help/support teachers rostered for supervision, where SNA support is appropriate, they should not be tasked with supervising in isolation. Schools should note that while teachers can be part of the Supervision/Supervision and Substitution schemes for which they receive payment, SNAs cannot. Therefore, SNAs should not be rostered under these schemes.

While a degree of flexibility is accepted if a teacher needs to temporarily leave a classroom, SNAs should not be left alone supervising children for any extended period of time.

Book Scheme

It has been brought to the attention of the Department that some SNAs have been informed they are to undertake the duties relating to the new free book scheme and this is being requested as additional duties within the contractual '72-hours' obligation.

Similarly, instances of SNAs being tasked with roles in the Book rental scheme, as part of the contractual obligations relating to 'June working', have been reported.

Such administrative tasks are not part of the agreed duties under the circulars.

The Department has put in place a grant payment, for schools, for administrative support. This grant can be used to employ an individual to work for a specified number of days from April through to August



2023 to carry out administrative work on the scheme. The admin 'days' can be broken down into hours, if this works best for the individual school. While the individual employed can be an existing member of staff of the school/ETB (including a SNA) this is a separately paid role.

Work of Other Grades

Schools are reminded that SNAs cannot be compelled to carry out the work of other staff such as secretarial or cleaning staff.

Should you have any queries in relation to these matters, please do not hesitate to contact External Staff Relations section at esr@education.gov.ie.

Please bring this letter to the attention of all members of Boards of Management/Education and Training Boards under your remit.

Yours sincerely,

Mark Bohan

Principal Officer

External Staff Relations